

Root Cause Analysis and 8D Reporting



A **Root Cause Analysis and 8D Reporting** course teaches participants how to systematically investigate problems, identify true root causes, and implement effective corrective actions that prevent recurrence. Rather than treating symptoms, this training equips teams with structured problem-solving techniques that improve quality, reduce scrap, strengthen customer satisfaction, and support continual improvement across manufacturing operations.

Participants learn how to lead investigations using proven methodologies including **8D**, **5 Whys**, **Fishbone (Ishikawa) Diagrams**, process mapping, data analysis, and corrective and preventive action (CAPA) principles. Through practical case studies and real-world manufacturing examples, attendees develop the skills to document findings, verify root causes, implement lasting solutions, and prepare professional 8D reports that meet customer, regulatory, and quality management system requirements.

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